



CREATURE COMFORT BNB
7905 Lloyd Avenue
North Hollywood, CA 91605
Tel: (818) 967-9042
creaturecomfortbnb@gmail.com

NEW CLIENT INTAKE FORM FOR DAYCARE AND BOARDING

CLIENT INFORMATION

Name(s) _____ Date _____
Address _____
Email _____ Phone _____
Emergency Contact _____ Phone _____
How did you hear about us?/Referred by _____

PET INFORMATION

Name _____ Gender _____
Age _____ Birthday/Gotcha day _____
Spayed/Neutered? _____ Breed _____
Monthly flea treatment _____
Veterinarian _____ Phone _____
Feeding schedule _____
Where does your pet sleep at night? _____
Please describe your pet's temperament _____

- Has your dog ever bitten a person? YES / NO
- Does your dog have any allergies? YES / NO
- Has your dog ever bitten an animal? YES / NO
- Does your dog try to escape? YES / NO
- Does your dog have any health issues? YES / NO
- Does your dog regularly socialize with other dogs? YES / NO

Please let us know which of the following additional services you may be interested in: ___ Pick-ups/Drop-offs ___ Baths

All dogs are required to be spayed/neutered (unless you can provide proof of medical exemption), to have updated vaccines and be on a monthly flea treatment. Required vaccinations: Rabies, DHPP, Bordatella, Leptospirosis, Canine influenza. Please attach a copy of required, up to date vaccine records.

CANCELLATION POLICY

Please keep in mind we are a small, family business with limited spots/reservations available to best serve you and your beloved pup/animal companion.

It is important to understand that when forgetting or cancelling a booking without giving enough notice regardless of reason, small businesses lose the opportunity to fill that reservation time and other clients waiting for a spot miss out.

For the benefit and respect of all our clients as well as our family, reservations with CCBNB are subject to the following terms:

- All reservations must be paid in full in advance at the time you request booking. A reservation is not finalized until the payment is received and confirmed.
- You may cancel your appointment with a minimum 5 day notice for a full refund.
- For a 50% refund a 48 hour notice is required.
- No shows or cancellations within the 48-hour window of your reservation starting date are non-refundable, regardless of reason. We do not offer COVID-19 exceptions.
- We do not offer any credits for future visits for any type of cancellations.
- Please note: additional charges may apply at the time of pick up if additional daycare hours, days or services were added to your pup's stay.

I have read and am aware of all the dates that fall under a holiday rate (found on website

under 'Services' tab) _____(signature)

I have read Creature Comfort BNB's cancellation policy and agree to all the terms listed above

_____ (signature)

_____ (date)

We appreciate your understanding and cooperation.